



Flathead County agency on aging

Current Status of Office Hours and Services

1. Although our offices are not open to the public, we are still working and are just a phone call away. If you are currently receiving services and/or have any questions or concerns please call us at 758-5730.
2. Agency staff continue to provide Medicare/benefits counseling and application assistance, connection to community services and information about COVID-related resources for older adults by phone.
3. In person Medicare 101 classes are cancelled until further notice, but the class is available in video format on our website: [click here](#). For questions or to schedule phone appointments for Open Enrollment (Oct. 15 – Dec. 7), please call 758-5730.
4. We continue to provide in-home “independent living” services (e.g. homemaker and respite) but currently have a waitlist for new clients. If you would like to talk to us about these services please call 758-5730.
5. We also offer a Friendly Caller service for older adults who’d like someone to check in with them regularly by phone.
6. The AOA dining room is closed, but we are continuing to deliver Meals on Wheels and are offering take-home frozen meals. If you need meal assistance, please call 758-2474. Please leave a message if we’re unable to take your call due to call volume. We have implemented safety protocols for our meal delivery service. For information about eligibility and cost [click here](#).
7. Area senior centers are closed for onsite dining but are continuing to deliver Meals on Wheels in their local communities. They may have some activities restarted and open to the public – please contact the center in your area for the most up-to-date information.
8. Eagle Transit is operating bus routes on a normal schedule. For the most current information on Eagle Transit service and bus schedules [click here](#).

We understand people may have questions or need assistance during this time and may be unclear where to go for help. We’re here and ready to assist you in any way we can. Please call us at 758-5730.