



40 11th St W, Ste #100
Kalispell, MT 59901
Web: flathead.mt.gov/aging



Flathead County
Agency on Aging

Volunteer Opportunities

Benefits of Volunteering

- Make a positive impact on the lives of others.
- Provide the dignity and respect our older adults deserve.
- Learn new skills and gain knowledge of resources available to older adults.
- Become part of the Agency on Aging family of professionals and volunteers.
- Create valuable connections.
- Stay active and engaged as part of your own plan for "Living Well at Every Age".

Getting Started

Contact the Flathead County Agency on Aging today to start your journey toward volunteering.

- Access the Volunteer Application online at: www.flathead.mt.gov/aging
- Contact us at 406-758-5730 or email aoa@flathead.mt.gov

After submitting your Volunteer Application, someone from our team will contact you for an interview. This is a chance for you to assess where there might be a good match between our volunteer opportunities and your interests, goals, and skills.

About Us

The Flathead County Agency on Aging (AOA) provides services that enable persons 60 years of age and older to lead independent, meaningful and dignified lives.

We're committed to changing the conversation about aging. The goal of our services is to support older adults to create their own vision for their health, well-being, independence, and engagement in the community as they age. Our aspiration is for community members to be their best selves - as **they** define that - at every age.

We serve a diverse population of older adults throughout Flathead County by meeting their needs related to nutrition, transportation, in-home care, information and assistance (e.g. Medicare and benefits counselling), and caregiver support.

We partner with other public, private and non-profit organizations to ensure a continuum of care and services for the older adults of Flathead County.



Currently Seeking:
Reception/Greeter Volunteers

“My volunteer experience keeps me involved with the community and helps me feel young. It is one of the most rewarding things I have done in my life.”

- D.B., AOA Reception Volunteer

Make a Difference in Someone’s Life

With the aging of our society, there is a growing need for care and support for older adults in Flathead County. Volunteering a few hours of your time at the Agency on Aging (AOA) will make a positive impact on our aging community and can make all the difference to an elder in need. Our volunteer program matches your skills and interests with opportunities to assist, thereby creating a partnership between volunteers, staff, and clients to help our older community members “live well at every age”.

Ways to Volunteer at the AOA

Reception / Greeter – Respond to incoming phone calls and greet visitors to the Agency’s offices, assisting us to ensure all contacts and inquiries are directed to appropriate staff on a timely basis.

Friendly Caller Service –Provide a friendly voice, social connection and reassurance / peace of mind through regular phone contact with lonely, isolated, and vulnerable older adults.

Meals-On-Wheels Driver – Help us extend a nutritional and social lifeline to older adults by delivering meals to those who are homebound and unable to meet their basic nutritional needs.



Benefits Enrollment Assistance –

Volunteers work closely with staff to help clients identify and apply for the benefits they may be eligible for, such as assistance with costs related to health care, utility bills and property taxes.

Senior Medicare Patrol – Be part of our effort to educate Medicare beneficiaries and their families to better prevent, detect and report potential errors, fraud or abuse related to medical billing and what is paid by Medicare on their behalf.